

# **Volunteer Family Support Work Helper**

## **Title Of Opportunity:**

Volunteer Family Support Work Helper

## **Purpose of Role:**

To work alongside our professional staff in supporting families receiving help from Family Support Work.

## **Main Activities & Responsibilities:**

To work alongside our professional staff in offering support to families through any appropriate method decided by FSW such as support groups, home visits, drop-ins, recreational activities and practical tasks.

## **Qualifications and Skills Required:**

- Active listening skills.
- Empathetic attitude.
- Patient, flexible, friendly attitude to work with families whatever their circumstances.
- Willingness and ability to receive training and feedback on issues related to family support work.
- An Enhanced CRB Disclosure

## **Benefits:**

- Out of pocket expenses paid.
- Opportunity to receive training as required.
- Opportunity to meet new people and visit new locations.
- Opportunity to network with other volunteers and receive support as well as the satisfaction of supporting families.
- Working with professional staff to aid personal development.

## **Support:**

The Volunteer Co-ordinator, other volunteers and appropriate members of staff will offer support to the volunteers. The Volunteer Co-ordinator will be available for regular meetings with the volunteers to discuss any problems or issues that may arise as well as the use of feedback forms, also available on line, which are to be regularly returned to the Volunteer Co-ordinator. While volunteers will be managed by the Volunteer Co-ordinator the work with families will be directed by the appropriate Family Support Worker.

*For more information please contact:*

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